

CANCELLATION POLICY

Participants should wait to book nonrefundable travel until they receive confirmation from Certara that a class has sufficient registrations to proceed.

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Cancellation by Certara

Certara retains the right to cancel this class if thirty calendar days before the first day of class, fewer than five students have enrolled. If a scheduled class is cancelled, Certara will notify enrolled students at least thirty calendar days before the first day of the scheduled class and the full cost of the course would be refunded. Certara will not be responsible for any airfare, accommodation or other costs incurred by registrants in the event a course is cancelled for any reason. If Certara cancels a course within 30 days for any unforeseen reason a full refund will be issued and airfare exchange fees may be refunded.

Cancellation by Participant

If a participant cannot attend a class, they may send an alternate candidate at no additional charge. Participants also have the right to cancel. If a participant cancels, the following refund guidelines will apply:

| Notification of Cancellation | By Participant Amount of Refund |
|-------------------------------------|--|
| 1-30 Calendar Days | 0% Refund |
| 31-59 Calendar Days | 50% Refund |
| 60 Calendar Days or More | 100% Refund |